Management System Policy

ISO 9001:2015, ISO 14001:2015 & ISO 45001:2018

Jobse Electrical Services Limited recognizes that in pursuing its business objectives, it has a legal and moral responsibility to protect the environment, quality, health and safety.

Our vision is to exceed customer expectations for quality, safety, sustainability, cost, delivery and value based on the following principles:

Our people

Jobse electrical services is committed to equality in employment opportunity and rewards, embracing wholeheartedly the cultural diversity within the communities we call home. Our employees' welfare and interests are foremost throughout all aspects of our business and how we conduct our affairs, through:

1. Creating and nurturing an environment of success based on honesty and integrity;
2. Empowerment through training and communication;
3. Individual growth and equal opportunity;
4. Prevention of accidents and incidents;
5. Designing and providing a safe and secure work environment.

Our customers

Customer needs are paramount and represent the highest priority within our business. Our obligation is to proactively seek out and define customer needs while addressing all requests expeditiously without creating false expectations.

Our community and environment

Jobse electrical services limited is committed to believing in the practice of social responsibility and encourages similar behavior in our employees and suppliers. We support the conservation of the physical environment and the prevention of pollution at our facilities and as such, our environmental commitments include:

1. Protection of the environment
2. Conformity to compliance obligations
3. Prevention of pollution and sustainable use of resources
4. Climate change mitigation and adaptation
5. Protection of biodiversity and ecosystems
6. Other specific commitment(s) relevant to our context.

Our quality

Jobse electrical services is committed to achieving competitive excellence and providing our customers with products and services designed, produced and maintained to meet or exceed their expectations by:

1. Complying with all customer, statutory and regulatory requirements;
2. Enabling employees to achieve business and professional goals;
3. Continually improving our processes via our IMS;
4. Extending our IMS practices throughout our Supply Chain.

Our Health and safety

Jobse electrical services is committed to satisfying all legal and other requirements and to applying the hierarchy of controls to OH&S risks. We proactively comply with all applicable occupational health and safety, legal and regulatory requirements to which we subscribe in order to:

1. Prevent accidents and work-related ill health by managing health and safety risks in the workplace;
2. Provide clear instructions and information, and adequate training, to ensure employee competence;
3. Engage and consult with employees on day-to-day health and safety conditions;
4. Implement emergency procedures in case of fire or other significant incidents;
5. Maintain safe and healthy working conditions, to livestock, equipment and machinery, and ensure safe storage/use of substances.

Beginning with a clear definition of customers' expectations, we strive to consistently meet or exceed them. We adhere to all applicable standards and customer specific requirements and endeavor to provide processes that ensure we achieve this in order to build a robust and world class business.

Yours faithfully,



SSEMANDA J.B

Technical Director

For and on behalf of JOBSE Electrical Services Limited.